

## INTERLOCAL AGREEMENT FOR E9-1-1 SERVICE & PSAP EQUIPMENT

### Article 1: Parties & Purpose

- 1.1 The Panhandle Regional Planning Commission (PRPC) is a regional planning commission and political subdivision of the State of Texas organized and operating under the Texas Regional Planning Act of 1965, as amended, Chapter 391 of the Local Government Code. PRPC has developed a Strategic Plan (Plan or Strategic Plan) to establish and maintain 9-1-1 emergency telephone service in State Planning Region 1, and the Commission on State Emergency Communications (CSEC or Commission) has approved its current Plan.
- 1.2 **ARMSTRONG COUNTY TEXAS** is a local government that operates one or more Public Safety Answering Points (PSAPs) that assist in implementing the Plan as authorized by Chapter 771 of the Health and Safety Code.
- 1.3 This contract is entered into between PRPC and Local Government under Chapter 791 of the Government Code so that Local Government can participate in the enhanced 9-1-1 emergency telephone system in the region.
- 1.4 The Commission on State Emergency Communications as authorized by Health & Safety Code, Chapter 771, is the oversight and funding authority for regional councils implementing 9-1-1 .

### Article 2: Stipulations

As required by the Memorandum of Understanding (MOU) that has been executed between the PRPC and the CSEC, the PRPC shall execute interlocal agreements between itself and its member local governments and/or PSAPs relating to the planning, development, operation, and provision of 9-1-1 service, the use of 9-1-1 funds and adherence to applicable law. At a minimum, the parties of this contract agree:

- 2.1 To comply with applicable provisions of the state's Uniform Grant Management Standards (UGMS);
- 2.2 That the PRPC may withhold, decrease, or seek reimbursement of 9-1-1 funds in the event that those 9-1-1 funds were used in noncompliance with applicable law and/or CSEC Rules;
- 2.3 That local government and PSAPs shall return or reimburse the PRPC and/or the Commission, as applicable, any 9-1-1 funds used in noncompliance with applicable law and/or CSEC Rules;
- 2.4 That such return or reimbursement of 9-1-1 funds to the PRPC and/or the Commission, as applicable, shall be made by the Local Government or PSAP within 60 days after demand by the PRPC, unless an alternative repayment plan is approved by the PRPC and then submitted to the Commission for approval;
- 2.5 To comply with the UGMS applicable law and/or CSEC Rules in regards to the ownership, transfer of ownership, and/or control of equipment acquired with 9-1-1 funds; in connection with the provision of 9-1-1 services (9-1-1 equipment);
- 2.6 To maintain a current inventory of all 9-1-1 equipment consistent with UGMS, applicable law and/or CSEC rules;

## Interlocal Agreement 9-1-1 Service & Equipment

- 2.7 To reimburse PRPC and/or Commission for damage to the 9-1-1 equipment caused by intentional misconduct, abuse, misuse or negligence by PSAP employees; though this provision shall not include ordinary wear and tear or ordinary day to day use of equipment;
- 2.8 That the PRPC and Local Governments and/or PSAPS will maintain accurate fiscal records and supporting documentation of all 9-1-1 funds distributed to such Local Governments and PSAPs and all 9-1-1 funds spent by such Local Governments and PSAPs for 9-1-1 service, consistent with UGMS, applicable law and/or CSEC Rules, and as approved in the Prep's current strategic plan;
- 2.9 That the Commission or its duly authorized representative shall have access to and the right to examine all books, accounts, records, files, and/or other papers, or property pertaining to 9-1-1 service, belonging to or in use by the Local Government and/or the PSAP;
- 2.10 To recognize that the Commission reserves the right to perform on-site monitoring of the PRPC and/or its performing Local Governments or PSAPs for compliance with applicable law, and the PRPC and Local Government agree to cooperate fully with such on-site monitoring.

### Article 3: Program Deliverables - 9-1-1 Equipment & Data

Local Government agrees to comply with all applicable law, CSEC Rules and PRPC policies in providing the following deliverables to this contract. To the extent that PRPC policies are not consistent with applicable law, the applicable law will prevail.

#### Ownership, Transference & Disposition

- 3.1 The PRPC shall establish ownership of all property and equipment located within Local Government's jurisdiction. The PRPC may maintain ownership, or it may agree to transfer ownership to the Local Government. Before any such transfer of ownership, the PRPC should evaluate the adequacy of controls of the prospective receiver to ensure that sufficient controls and security exist by which to protect and safeguard the equipment purchased with 9-1-1 funds for the purpose of delivery of 9-1-1 calls.
- 3.2 Equipment shall be categorized by type, according to CSEC Rules.
- 3.3 Ownership and transfer-of-ownership documents shall be prepared by the PRPC upon establishing ownership, or transference of ownership of any such equipment, in accordance with UGMS and the State Comptroller of Public Accounts.
- 3.4 The Local Government shall provide adequate insurance policies on any equipment owned by the PRPC and housed at Local Government offices. Such insurance must provide for the replacement of the equipment in cases of loss where applicable.
- 3.5 Responsibilities over property and equipment should be properly segregated among employees.
- 3.6 Upon disposition of equipment due to obsolescence, failure, or other planned replacement, transfer documents and Capital Recovery Asset Disposal Notices (as

required by CSEC Rules) shall be prepared by PRPC in accordance with UGMS and the State Comptroller of Public Accounts.

### Inventory

- 3.7 The owner of the equipment shall maintain property records, reconciled to the entity's general ledger account at least once per year, in accordance with CSEC Rules, UGMS and the State Property Accounting Policy and Procedures manual.
- 3.8 The owner of the equipment, or the party to whom responsibility is assigned, shall cooperate with the PRPC to provide inventory information for the Annual Certification of 9-1-1 Program Assets, as required by CSEC Rules.
- 3.9 All property and equipment should be tagged with identification labels.
- 3.10 A physical inventory shall be conducted at least once per year.
- 3.11 Any lost or stolen equipment shall be reported to the PRPC as soon as possible, and shall be duly investigated by Local Government and PRPC.

### Security

- 3.12 Protect the 9-1-1 equipment and secure the premises of its PSAP against unauthorized entrance or use.
- 3.13 Operate within standard procedures, as established by PRPC, and take appropriate security measures as may be necessary, to ensure that non-CSEC approved third-party software applications cannot be integrated into the PSAP Customer Premise Equipment or Integrated Workstations as outlined in CSEC Rules,
- 3.14 Adhere to Health & Safety Code, Section 771, Confidentiality of Information in maintaining 9-1-1 and other databases.

### Maintenance

- 3.15 Practice preventive maintenance of the 9-1-1 equipment, software and databases.
- 3.16 Upgrade its 9-1-1 equipment and software, as authorized in the current Plan.
- 3.17 In instances of damage to any equipment purchased with 9-1-1 funds due to intentional misconduct, abuse, misuse or negligence by Local Government employees, Local Government agrees to reimburse PRPC for the cost of replacing and/or repairing said equipment.

### Supplies

- 3.17 Purchase supplies necessary for the continuous operation of its 9-1-1 CPE, and ancillary equipment, as outlined in the approved PRPC Strategic Plan, and in compliance with proper procurement procedures.

Training

- 3.19 Provide calltakers and/or dispatchers access to emergency communications training as approved in the Strategic Plan, or as determined by Local Government.
- 3.20 Notify PRPC of any new 9-1-1 calltakers/dispatchers and schedule for training as soon as possible.

Operations

- 3.21 Designate a single point of contact for PRPC and provide related contact information.
- 3.22 Coordinate with PRPC and local elected officials in the planning for, implementation and operation of all 9-1-1 equipment.
- 3.23 Monitor the 9-1-1 calltakers/dispatchers and equipment and report any failures or maintenance issues immediately to the appropriate telco or vendor and PRPC.
- 3.24 Keep a log of all trouble reports and make copies available to PRPC as needed.
- 3.25 Notify PRPC of any and all major service-affecting issues or issues needing escalation within a service provider's organization.
- 3.26 Test all 9-1-1 and Ancillary equipment for proper operation and user familiarity for basic call scenarios, including at a minimum:
  - a. Daily recommended testing of the following, and required documentation of the following tests at a minimum of once a week:
    - 1. Wireline voice call to 9-1-1,
    - 2. Wireless voice call to 9-1-1,
    - 3. Text to 9-1-1.
  - b. Monthly testing of:
    - 1. ANI/ALI verification,
    - 2. Recording,
    - 3. Printer,
    - 4. Call transfer functionality,
    - 5. Abandoned call and return dial,
    - 6. TTY/TDD call (stand-alone TTY and/or built in TTY function),
    - 7. ANI call back,
    - 8. Ancillary equipment functionality.
- 3.27 Log all TTY/TDD calls, as required by the Americans with Disabilities Act and submit copies of the logs to the PRPC on an as-needed basis.
- 3.28 Limit access to all 9-1-1 equipment and related data only to authorized public safety personnel. Notify PRPC of any and all requests for such data prior to release of any 9-1-1 data.
- 3.29 Make no changes to 9-1-1 equipment, software or programs without prior written consent from PRPC.
- 3.30 Provide a safe and healthy environment for all 9-1-1 calltakers/dispatchers.
- 3.31 PSAP will provide continuous personnel/staff to receive 9-1-1 calls and, as appropriate, to dispatch public safety services or to extend, transfer, or relay 9-1-1 calls to appropriate public safety agencies.

Performance Monitoring

- 3.31 Local Government agrees to fully cooperate with all monitoring requests from PRPC and/or Commission for the purposes of assessing and evaluating Local Government's performance of the deliverables specified in this contract, and as outlined in Performance Measures attached, and the Strategic Plan.

Article. 4: Procurement

- 4.1 The PRPC agrees to serve as Local Government's agent and purchase on Local Government's behalf the 9-1-1 equipment, software, services, and other items described in the current strategic plan.
- 4.2 The PRPC and the Local Government agree to use competitive procurement practices and procedures similar to those required by state law for cities or counties, as well as CSEC Rules.

Article 5: Vendor Contract Administration

Local Government may not assign its rights or subcontract its duties under this contract without the prior written consent of PRPC. An attempted assignment or subcontract in violation of this paragraph is void.

Article 6: Financial

- 6.1 The PRPC shall develop a plan to meet Local Government needs for the establishment and operation of 9-1-1 service throughout the region served, according to standards established by the CSEC, and reviewed and approved by the CSEC.
- 6.2 The provisioning of 9-1-1 service throughout the region shall be funded by emergency service fees and/or equalization surcharge, based upon priority and need, as established and provided by the CSEC, through the regional councils.
- 6.3 Allowable and disallowable expenditures shall be determined by the rules, policies and procedures as established by the CSEC, and as provided for the Local Government in the PRPC's approved strategic plan.

Article 7: Records

- 7.1 Local Government agrees to maintain financial, statistical, and ANI/ALI records adequate to document its performance, costs, and receipts under this contract. Local Government agrees to maintain these records, at their offices for the current fiscal year and the previous two (2) fiscal years.
- 7.2 Local Government shall maintain records detailing the significant history of procurement, including the rationale for the method of procurement, the selection of contract type, the contractor selection or rejection and the basis for the contract price. Local Government agrees to maintain these records, at their offices, for the current fiscal year and the previous two fiscal (2) years.

## Interlocal Agreement 9-1-1 Service & Equipment

- 7.3 Local Government agrees to preserve the records for three years after receiving final payment under this contract; if an audit of or information in the records is disputed or the subject of litigation, Local Government agrees to preserve the records until the dispute or litigation is finally concluded, regardless of the expiration or early termination of this contract;
- 7.4 The PRPC and/or Commission is entitled to inspect and copy, during normal business hours, at Local Government offices where the records are maintained under this contract for as long as they are preserved. The PRPC is also entitled to visit Local Government's offices, talk to its personnel and audit its records all during normal business hours, to assist in evaluating its performance under this contract;
- 7.5 The PRPC agrees to notify Local Government at least 24 hours in advance of any intended visit for the purposes described in paragraph 7.4.
- 7.6 The Commission and the Texas State Auditor have the same inspection, copying, and visitation rights as the PRPC.

### Article 8: Nondiscrimination and Equal Opportunity

Local Government shall not exclude anyone from participating under this contract, deny anyone benefits under this contract, or otherwise unlawfully discriminate against anyone in carrying out this contract because of race, color, religion, sex, age, disability, handicap, or national origin.

### Article 9: Dispute Resolution

- 9.1 The parties desire to resolve disputes arising under this contract without litigation. Accordingly, if a dispute arises, the parties agree to attempt in good faith to resolve the dispute between them. To this end, the parties agree not to sue one another, except to enforce compliance with paragraphs 9.1 - 9.4, until they have exhausted the procedures set out in these paragraphs.
- 9.2 At the written request of either party, each party shall appoint one non-lawyer representative to negotiate informally and in good faith to resolve any dispute arising under this contract. The representatives appointed shall determine the location, format, frequency, and duration of the negotiations.
- 9.3 If the representatives cannot resolve the dispute within 30 calendar days after the first negotiation meeting, the parties agree to refer the dispute to a mutually designated legal mediator. Each party shall pay half the cost of the mediation services.
- 9.4 The parties agree to continue performing their duties under this contract, which are unaffected by the dispute, during the negotiation and mediation process.

## Interlocal Agreement 9-1-1 Service & Equipment

### Article 10: Suspension or Unavailability of Funds

Local Government acknowledges that PRPC's sole source of funding for this contract are the 9-1-1 fees collected by service providers and received by the PRPC. If fees sufficient to pay Local Government under this contract are not paid to PRPC, or if the CSEC does not authorize PRPC to use the fees to pay Local Government, PRPC may suspend payment to Local Government by giving Local Government notice of the suspension. The suspension is effective 10 calendar days after Local Government's receipt of the notice. Upon suspension of payment, Local Government's obligations under this contract are also suspended until PRPC resumes payment.

### Article 11: Notice to Parties

11.1 Notice under this contract must be in writing and received by the party against whom it is to operate. Notice must be mailed, registered or certified mail, return receipt requested to the party's address specified in paragraph 11.2. Notice is received by a party on the date shown on the return receipt.

11.2 PRPC's address is:

Panhandle Regional Planning Commission  
P.O. Box 9257  
Amarillo, Texas 79105  
Attention: Mike J. Peters,  
Executive Director

Local Government's address is:

Armstrong County  
P.O. Box 189  
Claude, TX 79019  
Attn: Adam Ensey, County Judge

11.3 A party may change its address by providing notice of the change in accordance with paragraph 11.1.

### Article 12: Effective Date and Term of Contract

This contract takes effect when signed on behalf of PRPC and Local Government and shall continue through August 31, 2027 unless either party notifies the other party of their desire to terminate the contract. Notice to terminate the contract must be provided in writing. Notice must be mailed registered or certified mail, return receipt requested to the parties address specified in paragraph 11.2. Notice to terminate the contract must be received 180 days prior to the termination of the contract. Any termination must be reviewed and approved by CSEC.

Interlocal Agreement 9-1-1 Service & Equipment

Article 13: Miscellaneous

- 13.1 Each individual signing this contract on behalf of a party warrants that he or she is legally authorized to do so and that the party is legally authorized to perform the obligations undertaken.
- 13.2 This contract states the entire agreement of the parties, and an amendment to it is not effective unless in writing and signed by all parties.
- 13.3 The following Attachments are part of this contract:
- a. Ownership Agreement;
  - b. Transfer of Ownership Agreement(s) if applicable;
  - c. PSAP Equipment & Operations Performance Measures;
  - d. CSEC Legislation, Rules, Policies and Procedures.
- 13.4 This contract is binding on and to the benefit of the parties' successors in interest.
- 13.5 This contract is executed in duplicate originals.

Armstrong County Texas

Panhandle Regional  
Planning Commission

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Adam Ensey  
County Judge

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Mike J. Peters  
Executive Director

Interlocal Agreement 9-1-1 Service & Equipment

**ATTACHMENTS**

Attachments to Interlocal Contract for E9-1-1 Service and PSAP Equipment:

The following documents are provided, hereafter, as part of this executed contract. Changes may not be made to the contract, or amendments to the contract, without written notice and modification of the original contract.

- A. Ownership Agreement;
- B. Transfer of Ownership Form(s), if applicable;
- C. PSAP Equipment & Operations Performance Measures;
- D. CSEC Legislation, Rules, Policies and Procedures.
- E. Daily and Monthly Test Log Sheets

**Attachment A**

**Ownership Agreement**

As stipulated in Article 3: Program Deliverables - 9-1-1 Database Equipment & Data, the PRPC shall establish ownership of all property and equipment purchased with 9-1-1 funds, and located within the Local Government's jurisdiction.

With the exception of equipment listed on the attached Transfer of Ownership documents, the Panhandle Regional Planning Commission hereby establishes all PSAP equipment located at 110 W 1<sup>st</sup> Street to be the property of the Panhandle Regional Planning Commission.

Equipment which has been properly transferred to Armstrong County via the attached Transfer of Ownership documents shall remain the property of recipient.

Owner agrees to all stipulations of this contract, including the safeguarding of all PSAP equipment through security measures, inventory identification and fiscal controls.

Local Government agrees to provide adequate insurance policies on the equipment housed at their offices. Such insurance must provide for the replacement of the equipment in cases of loss.

**Attachment B**

**Transfer of Ownership Form(s)**

Indicate the appropriate classification:      Transfer\_\_\_\_    Disposition\_\_\_\_

Please provide the following information in as much detail as possible.

|                       |               |
|-----------------------|---------------|
|                       |               |
| Inventory Number      | New Assignee: |
| Description           | Location:     |
| Serial Number         |               |
| Acquisition Date      | Transfer Date |
| Acquisition Cost      |               |
| Vendor                |               |
| Invoice Number        |               |
| Purchase Order Number |               |
| Condition             |               |

## **Attachment C**

### **PSAP Equipment & Operations Performance Measures And Monitoring**

PRPC personnel will conduct site visits at least twice per year to evaluate the condition of equipment, efficiency of PSAP operations, and compliance with Article 3: Program Deliverables - 9-1-1 Database Equipment & Data.

#### Reports

In addition, PRPC may request that Local Government provide PRPC with specialized reports. These reports will not duplicate information readily available from vendors.

#### Logs

Upon request Local Government shall provide copies of trouble report logs, a list of service-affecting issues, Certification of TTY/TDD testing, and TTY/TDD call logs.

#### Quality Assurance Inspections

At least twice per year the PRPC and the PSAP shall conduct inspections of all 9-1-1 and network equipment located at each answering point. Inspections shall include phone position buttons/labels, trunks, printers, TTY/TDDs, UPS, recorders, ANI and ALI displays on each answering position, accessibility and condition of 9-1-1 equipment, and other items as identified by PRPC.

**Attachment D**

**CSEC Legislation, Rules, Policies and Procedures**

1. Commission Legislation: [http://www.911.state.tx.us/browse.php/rules\\_legislation](http://www.911.state.tx.us/browse.php/rules_legislation)
2. Commission Rules: [http://www.911.state.tx.us/browse.php/rules\\_legislation](http://www.911.state.tx.us/browse.php/rules_legislation)
3. Commission Program Policy Statements:  
[http://www.911.state.tx.us/browse.php/program\\_policy\\_statements](http://www.911.state.tx.us/browse.php/program_policy_statements)

**Attachment E**

**Daily and Monthly Test Log Sheets**

**9-1-1 Monthly Equipment Testing**

PSAP

Name: \_\_\_\_\_ Month: \_\_\_\_\_ Year: \_\_\_\_\_

Return Daily Testing Sheets to [mjones@theprpc.org](mailto:mjones@theprpc.org) or fax to Mandi Jones at 806-373-3268

|           |  |  |   |
|-----------|--|--|---|
| Date:     | Wireline Call<br><input type="checkbox"/>        | Wireless Call<br><input type="checkbox"/>  | Text<br><input type="checkbox"/>        |
|           | ANI/ALI Verification<br><input type="checkbox"/> | Recording<br><input type="checkbox"/>      | Printer<br><input type="checkbox"/>     |
| Initials: | Call Transfer<br><input type="checkbox"/>        | Abandoned Call<br><input type="checkbox"/> | Return Dial<br><input type="checkbox"/> |
|           | TTY/TDD Call<br><input type="checkbox"/>         | ANI Call Back<br><input type="checkbox"/>  | <input type="checkbox"/>                |

Required monthly testing by PSAP as stipulated by article 3.26 of the Interlocal Agreement for E9-1-1 Service and PSAP Equipment

**Attachment E (Continued)**

**Daily and Monthly Test Log Sheets**

**9-1-1 Call Test Log**

PSAP Name: \_\_\_\_\_ Month: \_\_\_\_\_ Year: \_\_\_\_\_

Return Daily Testing Sheets to [mjones@theprpc.org](mailto:mjones@theprpc.org) or fax to Mandi Jones at 806-373-3268

| Day | Time | Wireline Call            | Wireless Call            | Text                     | Initials                 |                        |
|-----|------|--------------------------|--------------------------|--------------------------|--------------------------|------------------------|
| 1   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Mandatory One Per Week |
| 2   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 3   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 4   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 5   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 6   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 7   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 8   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Mandatory One Per Week |
| 9   |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 10  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 11  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 12  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 13  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 14  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 15  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Mandatory One Per Week |
| 16  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 17  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 18  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 19  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 20  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 21  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 22  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Mandatory One Per Week |
| 23  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 24  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 25  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 26  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 27  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 28  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 29  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 30  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |
| 31  |      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                        |

Documentation of a wireline voice call, a wireless voice call, and a text are required by PSAP as stipulated by article 3.26 of the Interlocal Agreement for E9-1-1 Service and PSAP Equipment